Semester -II Core V: International Business Course Code: PA2021

| No. of Hours per Week | Credits | Total No. of Hours | Marks |
|--------------------------|---------|--------------------|-------|
| 6 | 4 | 90 | 100 |

Objectives

- 1. To enable the students gain knowledge about the different aspects of international trade.
- 2. To enhance the students gain awareness towards global environment.

| СО | Upon completion of this course the students will be able to: | PSO addressed | PO addressed | CL |
|--------|--|------------------|-----------------|----|
| CO - 1 | understand the concepts, need and types of international business | PSO - 1 | PO - 4 | U |
| CO - 2 | explain the foreign exchange market | PSO – 1 | PO - 4 | R |
| CO - 3 | understand the components of balance of payments and various Indian monetary systems | PSO – 1 | PO - 4 | U |
| CO - 4 | provide knowledge on regional economic integration and export procedure | PSO – 1 | PO - 4 | U |
| CO - 5 | understand the functions of multinational corporation and euro dollar market | PSO - 1 | PO - 4 | U |

Modules

| Unit | Section | Topics | Lecture | Learning | Pedagogy | Assessment/ |
|------|----------------------------------|-----------------------------|-------------|----------------|-------------|-------------|
| | | | hours | outcome | | Evaluation |
| I | Frame W | ork of International Busine | ess | | | |
| | 1 | Nature, Importance, | 3 | To understand | Lecture | Evaluation |
| | Need for International Business. | | the nature, | the nature, | | through: |
| | | | | importance and | Interaction | |
| | | | | need for | | |

| | | | International Business. | | Test |
|---|--|---|---|-----------------------|----------------------|
| 2 | Drivers and Restrainers of Globalisation, Types of International business. | 3 | To understand about Drivers and Restrainers of Globalisation. | Lecture | Open book test. |
| 3 | Trade Strategies – Arguments for Free Trade | 3 | To analyse Trade strategies | Lecture Discussion | |
| 4 | Protection, Arguments Methods of Protection. | 3 | To understand Arguments Methods of Protection. | Lecture With PPT. | Formative assessment |

| II | Foreign Exchange Market | | | | | | |
|----|-------------------------|--|---|---|-----------------------|---------------------|--|
| | 1 | Functions, methods, Dealings: Spot and forward | 4 | To understand the functions, | Lecture Interaction | Evaluation through: | |
| | | exchanges, Forward exchange rate, Futures, Options, Swap, and Arbitrage. | | concept of financial exchange market. | | Test | |
| | 2 | Exchange Control: Features, objectives, Methods, Merits and Demerits, Exchange Rate System: Fixed Exchange Rate, Flexible Exchange Rate, Causes. | 5 | To understand exchange control and exchange rate system | Lecture Discussion | Snap test | |
| | 3 | Exchange Rate Classification. | 2 | To know the exchange rate classification. | Lecture Discussion | | |

| | | | | | Quiz |
|---|--|---|--|---------------------|----------------------|
| 4 | Devaluation, Convertibility of Rupee. | 3 | To understand Devaluation and | Lecture With PPT. | |
| | | | Convertibility of Rupee. | | Online assignment |
| 5 | Currency Exchange Risk, Types: Economic Exposure, Accounting Exposure. | 3 | To know the meaning of currency exchange risk and the types of currency exchange risk. | Lecture Discussion | Formative assessment |

| III | Balan | ce of Payment & Indian Monetai | ry Sy | stem | | |
|-----|-------|--|-------|---|------------------------|---------------------|
| | 1 | Balance of payments, Components. | 2 | To know the balance of payments and its components. | Lecture Interaction | Evaluation through: |
| | 2 | BOP Disequilibrium, Correction of Disequilibrium, Causes, remedies,Suggestion. | 3 | To know the causes and remedies of disequilibrium. | Lecture with PPT. | |
| | 3 | International monetary system, Bretton Wood System, Break down. | 3 | To understand the IMS and Bretton Wood System. | Lecture with PPT. | Open book test. |
| | 4 | Present IMS, International Liquidity: Problems, Measures, Special Drawing Rights:Features, Uses, Critical | 3 | To gain knowledge in International Liquidity and SDR. | Lecture with PPT. | Quiz |

| | Appraisal. | | | | |
|---|--|---|--|---------------------|---|
| 5 | Creation of SDRs - SDR and International liquidity European Monetary system (EMS), European Currency unit (ECU), EURO: Impact ,Implication for India. | 4 | To gain knowledge about SDR,ECU and EURO | Lecture Discussion | Online assignment Formative assessment |

| IV | Regional Economic Integration& Export Procedure | | | | | | | | |
|----|---|--|---|---|----------------------------|--------------------------|--|--|--|
| | 1 | Rationale, types of integration, European Union, Indo, EU trade. | 3 | To know about Rationale and its types, EU trade. | Lecture Interaction | Evaluation through: Test | | | |
| | 2 | Other regional grouping, Advantages of regional grouping, Economic integration of developing countries, South, South Cooperation: Rational, functional areas of cooperation. | 4 | To understand other regional grouping, Economic integration developing of developing countries and SSC. | Seminar | Snap test. | | | |
| | 3 | South Asian Association for Regional Cooperation (SAARC): Objectives, principles, organization, achievements. | 3 | To gain knowledge about SAARC. | Seminar through PPT. | | | | |

| 4 | SAARC Preferential | 3 | То | Seminar | |
|---|--------------------------|---|---------------|---------|------------|
| | Trading Arrangements | | understand | through | |
| | (SAPTA), Features - | | SAPTA, | PPT. | |
| | South Asian Free Trade | | SAFTA, | | |
| | Area (SAFTA), North | | NAFTA and | | |
| | American Free Trade Area | | ASEAN. | | |
| | (NAFTA), Association of | | | | Ovia |
| | South East Asian Nation | | | | Quiz |
| | (ASEAN). | | | | |
| | | | | | |
| | | | | | |
| 5 | Preliminaries - Export | 4 | To gain | Seminar | |
| | Documents: Documents | | knowledge | | |
| | related to Goods, | | about | through | |
| | Certificate related to | | preliminaries | PPT. | Formative |
| | Shipment, Document | | and other | | assessment |
| | related to Payment and | | documents | | assessment |
| | Inspection. | | related to | | |
| | | | export. | | |
| | | | | | |

| V | Multinational Corporation and Euro Dollar Market | | | | | | | |
|---|--|--|---|---|----------------------------|--------------------------|--|--|
| | 1 | Features, classification, role of MNC in Developing Countries, merits, demerits, importance. | 4 | To know about MNCs features, classification, importance and demerits. | Seminar | Evaluation through: Test | | |
| | 2 | Dominance of MNC and Global economy: benefits, problems, perspective. | 3 | To understand Dominance of MNC and its benefits and problem. | Seminar through PPT. | Snap test. | | |

| 3 | Code of conduct, MNC in | 3 | To | Seminar | |
|---|-----------------------------|---|-------------|---------|--------------|
| | India. | | understand | through | |
| | | | the code of | PPT. | |
| | | | conduct of | | |
| | | | MNC and the | | |
| | | | role of MNC | | |
| | | | in India. | | Forms of its |
| | | | | | Formative |
| 4 | Euro Dollar, Euro Dollar | 4 | To know the | Seminar | assessment |
| | market: origin, growth, | | information | | |
| | features, benefits, role of | | related to | through | |
| | International Financial | | Euro Dollar | PPT. | |
| | System, Shortcomings of | | and Euro | | |
| | the Euro Dollar Market. | | Dollar | | |
| | | | Market. | | |
| | | | | | |

Course instructor: Dr.R.Sree Devi. Head of the Department: Mrs. S. Merlin Vista.

Semester: II

Core V: Accounting for management Course Code: PA2022

| No. of Hours per Week | Credits | Total No. of Hours | Marks |
|--------------------------|---------|--------------------|-------|
| 6 | 5 | 90 | 100 |

Objectives

- 1. To help the students to understand the accounting concepts of managerial decisions.
- 2. To provide students to prepare budget as well as financial statements.

| СО | Upon completion of this course the students will be able to: | PSO addressed | PO addressed | CL |
|--------|---|------------------|-----------------|----|
| CO - 1 | understand the scope, objectives, tools and techniques of management accounting | PSO-3 | PO - 4 | U |
| CO - 2 | application of various costs in ABC analysis | PSO - 3 | PO - 4 | AP |
| CO - 3 | analyse the financial reports and financial information to improve business practices | PSO - 3 | PO - 4 | AN |
| CO - 4 | evaluate the price level changes in the inflation accounting | PSO - 3 | PO - 4 | Е |
| CO - 5 | understand the process and analysis of managerial decision making | PSO - 3 | PO - 4 | U |

Modules

| Unit | Section | Topics | Lecture | Learning | Pedagogy | Assessment/ |
|------|---------|--|---------|---|------------------------|--------------------------|
| | | | hours | outcome | | Evaluation |
| I | Managen | nent Accounting | | | | |
| | 1 | Management Accounting – scope – objectives. | 3 | To understand scope of management accounting and its objectives | Lecture Interaction | Evaluation through: Test |
| | 2 | advantages – limitations – tools and techniques of management accounting | 3 | To understand the advantages & limitations of management accounting and techniques of management accounting | Lecture Discussion | Open book test. |
| | 3 | management accounting vs financial accounting and cost accounting | 3 | To know the difference between management accounting vs financial accounting and cost accounting | Lecture Discussion | Formative assessment |
| | 4 | role and responsibilities of management accountants | 3 | To understand the responsibilities of management accountants | Lecture With PPT. | |

| II | Activity Based Costing (ABC) |
|----|------------------------------|
| | |

| 1 | ABC system: Concept – Traditional Manufacturing Costing system | 4 | To understand the ABC system | Lecture Interaction | Evaluation through: |
|---|---|---|---|----------------------------------|---------------------|
| 2 | Cost Allocation: Tracing costs to activities | 5 | Get through knowledge about the cost allocation under ABC system | Lecture through live board | Snap test |
| 3 | Tracing costs from activities to products. ABM: Cost of resource capacity | 2 | To gain knowledge about tracing costs from activity products & ABM | Lecture Thorough MS word | Quiz |
| 4 | Manufacturing Costing system. – ABC for Marketing, Selling and Distribution expenses | 3 | To understand the manufacturing costing system | Lecture Through MS word. | Online assignme |
| 5 | ABC for Service Companies | 3 | To work out the problems in ABC for service companies | Lecture Through MS word | Formative |

| III | Budge | t and Budgetary Control | | | | |
|-----|-------|---|---|---|------------------------|---------------------|
| | 1 | Introduction – Essentials of successful budgetary control | 2 | To gain knowledge about the budgetary control | Lecture Interaction | Evaluation through: |

| 2 | Classification of Budgets – Sales budget, Production budget | 3 | To work out the problems in sales budget & production budget | Lecture with PPT. | Test |
|---|---|---|--|------------------------|----------------------|
| 3 | Material budget, Labour budget, overhead budget, Research and Development budget | 3 | To work out the problems in Material budget, Labour budget, overhead budget, Research and Development budget | Lecture with PPT. | Open book test. |
| 4 | Capital Expenditure budget, Cash budget, Flexible budget, Master budget | 3 | To work out the problems in Capital Expenditure budget, Cash budget, Flexible budget and Master budget | Lecture Interaction | Quiz |
| 5 | Performance budgeting and Zero base budget. | 4 | To work out the problems in Performance budgeting and Zero base budget | Lecture Discussion | Onlineassign ment |
| | | | | | Formative assessment |

| IV | Accounting for Price Level Changes (Inflation Accounting) | | | | | | | | |
|----|---|--|---|---|------------------------|--------------------------|--|--|--|
| | 1 | Meaning —Approaches of Price Level Accounting: - | 3 | To understand meaning and approaches of price level accounting | Lecture Interaction | Evaluation through: Test | | | |

| 2 | Current Purchasing Power Accounting (CPPA) | 4 | To work out the problems in Current Purchasing Power Accounting (CPPA) | Seminar | |
|---|---|---|---|----------------------------|----------------------|
| 3 | Current Cost Accounting (CCA) - | 3 | To work out the problems in Current Cost Accounting (CCA) | Seminar through PPT. | Snap test. |
| 4 | advantages and limitations of CCA - advantages and disadvantages of accounting for the price level changes. | 3 | To study about the advantages and limitations of CCA & Price level accounting | Seminar through PPT. | Formative assessment |

| V | Manager | ial Decision Making | | | | |
|---|---------|---|---|--|------------------------|---------------------|
| | 1 | Managerial Decision Making - Process – Differential analysis. | 4 | To understand managerial decision- making process | Seminar | Evaluation through: |
| | 2 | Types of Managerial Decisions | 3 | To study the types of managerial decision | Lecture Interaction | |
| | 3 | Make or Buy – Drop or Add Product - Sell or Process further | 3 | To work out the problems in make or buy, drop or add and sale or process further | Lecture Interaction | Snap test. |

| 4 | Operate or Shut down - | 4 | To work out the | Lecture | |
|---|----------------------------|---|-----------------------|-------------|------------|
| | Replace or Retain – Buy or | | problems in operate | T | |
| | Lease. | | or shut down, replace | Interaction | |
| | | | or retain and buy or | | |
| | | | lease | | |
| | | | | | Formative |
| | | | | | assessment |
| | | | | | |

Course instructor: Dr.R. Evalin Latha. Head of the Department: Mrs. S. Merlin Vista.

Semester II Core VII: Strategic Financial Management

Course Code: Code: PA2023

| No. of Hours per Week | Credits | Total no. of Hours | Marks |
|--------------------------|---------|--------------------|-------|
| 6 | 5 | 90 | 100 |

Objective

- 1. To enable the students to learn the principles of financial management.
- 2. To provide a theoretical framework and to analyze the problems of financial management.

| СО | Upon completion of this course the students will be | PSO | PO | CL |
|------|---|-----------|-----------|----|
| | able to : | addressed | addressed | |
| CO-1 | understand financial and dividend decisions | PSO-3 | PO-3 | U |
| CO-2 | develop knowledge on the concept of investment decisions | PSO-3 | PO-3 | An |
| CO-3 | evaluate the significance of cost of capital in financial decisions | PSO-3 | PO-4 | Е |
| CO-4 | understand the effects of operating and financial leverage on profit and dividend decisions | PSO-3 | PO-4 | U |
| CO-5 | identify the concept and components of working capital management | PSO-3 | PO-4 | U |

Modules

| Unit | Section | Topics | Lecture hours | Learning outcome | Pedagogy | Assessment/ Evaluation |
|------|----------|--------------|------------------|------------------|----------|---------------------------|
| Ι | Financia | l Management | | | | |

| | 2 | Meaning, nature and scope of finance finance finance financial goal profit Vs wealth maximization — Objections Organisation of the Finance functions: Finance decisions | 5 | To understand the meaning and finance functions To explain the profit Vs wealth maximization | Lecture discussion Lecture discussion with Interaction | Evaluation through: Short test and Oral test Multiple choise questions Open book test Online |
|----|----------|--|---|---|---|--|
| | 3 | Investment financing and dividend decisions – Role of financial Manager. | 5 | To understand the dividend decisions and Role of financial Manager. | Lecture, group disscusion | Assignment Seminar |
| II | Investme | nt Decision | | | | |
| | 1 | Investment in fixed assets, capital budgeting, Nature of investment decisions. | 3 | To explain Investment in fixed assets capital budgeting | Lecture discussion | Evaluation through: Short test and Oral test |
| | 2 | Investment evaluation criteria Net present value (NPV), Internal Rate of Return (IRR) | 2 | To calculate Investment evaluation method | Lecture and problem solving | Multiple choise questions |
| | 3 | Average Rate of Return- Profitability index, and payback period | 5 | To compute Average Rate of Return and payback period | Lecture and problem solving | |
| | 4 | Net Present Value and Internal Rate of Return comparison – Capital rationing –Risk analysis in capital budgeting | 5 | To analyse Risk in capital budgeting | Lecture and problem solving | Formative assessment |

| III | Cost of C | Capital | | | | |
|-----|-----------|--|--------------|---|-----------------------------|---|
| | 1 | Meaning and significance of cost of capital in financial decisions | 5 | To understand the meaning of cost of capital in financial decisions | Lecture and problem solving | Evaluation through: Short test and Oral test |
| | 2 | Determining component cost of capital, cost of debt, cost of preference capital. | 5 | To find out cost of debt and cost of equity | Lecture and problem solving | Multiple choise questions |
| | 3 | Computation of Cost of equity and cost of retained capital, Composite Cost of Capital. | 5 | To compute Cost of Capital and Capital structure | Lecture and problem solving | Formative assessment |
| IV | Leverage | s and Dividend Decisions | <u> </u> | | | |
| | 1 | Meaning and measurement of leverage, Effects of operating and financial leverage on profit, | 5 | To understand the Meaning and measurement of leverage | Lecture and problem solving | Evaluation through: Short test and Oral test |
| | 2 | Analysing alternate financial plan-Combined financial, operatingleverage Earning before Interest and Tax & Earning Per Share analysis. | 5 | To compute combined financial leverage | Lecture and problem solving | Multiple choise questions |

| | 3 | Capital structure Theories- MM approach, Walter's Model and Gordon's Model. | 5 | To understand Capital structure Theories | Lecture and problem solving | Formative assessment |
|---|---------|---|---|--|---------------------------------|---|
| V | Managen | nent of Working Capital | | | | |
| | 1 | Meaning, Significance and types of working capital; Need for Working Capital | 3 | To understand Significance and Need for Working Capital | Lecture discussion | Evaluation through: Short test and Oral test |
| | 2 | Calculating operating cycle period | 2 | To compute operating cycle period | Lecture and problem solving | Multiple choise |
| | 3 | estimation of working capital requirements- Financing To calculate of working capital and norms of bank finance | 5 | To estimation of working capital requirements | Lecture discussion | questions |
| | 4 | Sources of working capital-Factoring services-Dimensions of working capital management. | 5 | To understand the Dimensions of working capital management. | Lecture, group disscusion | Formative assessment Online Assignment Seminar |

Course instructor: S. Merlin Vista Head of the Department: Mrs. S. Merlin Vista.

Semester - II

Core VIII: Financial Services

Course Code Code: PA2024

| No. of Hours per Week | Credits | Total No. of Hours | Marks |
|-----------------------|---------|--------------------|-------|
| 6 | 4 | 90 | 100 |

Objectives

- 1. To enable the students to gain in-depth knowledge about the financial services.
- 2. To enhance the students to gain skills that must be transferable to the work place.

| СО | Upon completion of this course the students will be able to : | PSO addressed | PO addressed | CL |
|-------|---|---------------|-----------------|----|
| CO- 1 | understand the concept, scope, causes and innovations of financial services | PSO-1 | PO - 1 | U |
| CO- 2 | understand the origin, process, progress, commission and problems of merchant bankers | PSO-3 | PO- 3 | U |
| CO- 3 | analyse hire purchase agreement and installment sale | PSO-1 | PO - 1 | An |
| CO -4 | apply various provisions regarding leasing | PSO-4 | PO - 4 | Ap |
| CO- 5 | identify the features, origin and growth of venture capital | PSO-4 | PO - 4 | U |

MODULES

Total contact hours 90 (Including lectures, seminars, assignments and test)

Financial services

| Unit | Section | Topics | Lecture hours | Learning outcome | Pedagogy | Assessment/ Evaluation |
|------|---------|---|------------------|--|---------------------------|---------------------------|
| | | F | inancial Ser | | | Evaluation |
| Ι | 1 | Nature- Scope and innovation- Meaning-Features- Importance- Classification of | 5 | To know the nature, scope and innovation of financial services | Lecture through ppt | Online assignment |

| | | | financial service industry | | | | |
|----|---|---|--|-------------|--|---------------------------|----------------------|
| | 2 | | Scope of financial services-Cause for financial innovation-Financial services and promotion of industries | 6 | To understand the financial services and promotion of industries | Lecture through ppt | Online assignment |
| | 3 | | New financial products and services-Innovative financial instruments-Classification of equity shares-Challenges facing the financial service sector-Present scenario | 7 | To identify the challenges facing the financial service sector | Lecture through ppt | Class test |
| | 1 | | M | lerchant Ba | nking | <u> </u> | <u> </u> |
| II | | 1 | Origin-Merchant banking in India- Merchant banks and commercial banks-Services of merchant banks- Merchant bankers as lead managers | 4 | To understand the origin and services of merchant bank | Lecture through ppt | Group discussion |
| | | 2 | Qualities required for merchant bankers-guidelines for merchant bankers-merchant bankers commission-Merchant bankers in the market making process | 7 | To understand the process and commission of merchant bankers | Lecture through ppt | Inline assignment |
| | | 3 | Progress of merchant banking in India-Problems of merchant bankers -scope for merchant banking in India | 6 | To identify the problems of merchant bankers | Lecture through ppt | Quiz |

| | | | Hire Purch | nase | | |
|-----|---|---|------------|---|---------------------------|----------------------|
| III | 1 | Features of hire purchase agreement-Legal position-Hire purchase agreement-Hire purchase and credit sale-Hire purchase and installment sale | 6 | To analyse hire purchase agreement and installment sale | Seminar through ppt | Formative assessment |
| | 2 | Hire purchase and leasing-Origin and development-Banks and hire purchase business-Bank credit for hire purchase business | 6 | To know the bank credit for hire purchase business | Seminar through ppt | Quiz |
| | | | Leasing | , | 1 | |
| IV | 1 | Concepts-Steps involved in leasing transaction-Types of lease-Installment buying-Hire purchase and leasing | 6 | To understand the concept and steps involved in leasing transaction | Seminar through ppt | Online assignment |
| | 2 | Advantages and disadvantages of leasing-History and development of leasing-Legal aspects of leasing-Contents of a lease agreement | 7 | To know the history and legal aspects of leasing | Seminar through ppt | Group discussion |
| | 3 | Income tax provisions relating to leasing-Sales tax provision pertaining to leasing-Accounting treatment of lease- Method of ascertaining lease rentals | 7 | To apply various provisions regarding leasing | Seminar through ppt | Short answer test |
| | 4 | Other factors influencing buy/borrow or lease | 7 | To identify the buy/borrow or lease decision | Seminar through ppt | Quiz |

| | | decision/structure of leasing industry- Problems of leasing-Prospects | | and problems of leasing | | |
|---|---|---|------------|---|---------------------------|----------------------|
| | | | Venture Ca | pital | | |
| V | 1 | Concept-Features of venture capital-Scope and importance of venture capital | 5 | To understand the features and importance of venture capital | Lecture through ppt | Online assignment |
| | 2 | Origin-Initiative in India-Guidelines-The Indian scenario-Present position | 6 | To identify the present position in venture capital | Lecture through ppt | Group discussion |
| | 3 | Suggestions for the growth of venture capital funds-Nitin Desai committee's recommendations | 5 | To know the Nitin Desai committee's recommendations | Lecture through ppt | Formative assessment |

Course Instructor: Dr.P.M.SirumalarRajam

Head of the Department: Ms.S.Merlin Vista

Semester II

Elective II: Services Marketing

Course Code: PA2025

| No. of Hours per Week | Credits | Total No. of Hours | Marks |
|--------------------------|---------|--------------------|-------|
| 6 | 4 | 90 | 100 |

Objectives

- 1. To impart an in-depth knowledge of Service Marketing.
- 2. To help the students to develop effective service marketing strategies.

| CO | Upon completion of this course the students will be able to : | PSO addressed | PO addressed | CL |
|------|---|---------------|-----------------|----|
| CO-1 | understand the features, concept and marketing mix in service marketing | PSO-1,2 | PO-2 | U |
| CO-2 | analyse the service of insurance and the impact of technology on the insurance sector | PSO-1,2, | PO-2 | An |
| CO-3 | understand the existing mutual fund services | PSO-1,2 | PO-2 | U |
| CO-4 | describe the portfolio management service | PSO-1,2 | PO-2 | U |
| CO-5 | develop the knowledge about emerging trends in mass communication | PSO-1,2 | PO-2 | U |

Modules

| Unit | Section | Topics | Lecture hours | Learning outcome | Pedagogy | Assessment/ Evaluation | | | | |
|------|-----------------------------------|---|------------------|---|-----------------------|---------------------------------|--|--|--|--|
| I | Introduction to service marketing | | | | | | | | | |
| | 1 | Services: The concept Goods and services A comparative analysis | 5 | To understand the difference between Goods and services | Lecture | Evaluation through: Test Asking | | | | |
| | 2 | Myths features Reasons Service marketing Mix Significance of | 5 | To know the features and Significance | Lecture Discussion | questions | | | | |

| | service marketing | | of service marketing | | |
|---|---|---|---|--------------------|---------------------------|
| 3 | The behavioural profile of user Marketing Information System Emerging key services. | 5 | To gain knowledge about Marketing Information System | Lecture Discussion | Quiz Formative assessment |

| II | Bank Marketing | | | | | | | |
|----|----------------|---|---|---|-----------------------|--------------------------------|--|--|
| | 1 | Concept – Users of Banking Services MIS for banks significance of MIS to the | 5 | To know the significance of banking service | Lecture Discussion | Evaluation through: Test | | |
| | | Banking organization | | | | Open book test. | | |
| | 2 | Market Segment Marketing Mix for the Banking Service | 5 | Get knowledge about Banking Service | Lecture Discussion | Quiz | | |
| | 3 | product mix promotional mix price mix place mix the people Bank Marketing in Indian perspective | 5 | To understand the Marketing mix | Lecture Discussion | Formative assessment | | |

| III | Insurance Marketing | | | | | | | | | |
|-----|---------------------|--|---|--|-----------------------|--------------------------------|--|--|--|--|
| | 1 | Concept Users of Insurance Services – The behavioural profile of users | 5 | To know the The behavioural profile of users | Lecture Discussion | Evaluation through: Test | | | | |

| 2 | Formulation of Marketing Mix for Insurance organisations Market segmentation in insurance organisation- Significance Impact of Technology on the Insurance sector- E- Insurance MIS for Insurance | 5 | To understand Significance and Impact of Technology on the Insurance sector | Lecture Discussion | Snap test. Quiz Formative assessment |
|---|--|---|---|-----------------------|--|
| | organizations Insurance Product | | | | |
| 3 | Product mix – Promotion mix – Place mix- Price mix – Extended Marketing mix in Insurance | 5 | To analyse the Marketing mix in Insurance | Lecture Discussion | |

| IV | Mutual Funds Marketing | | | | | | | | | |
|----|------------------------|--|---|--|---------------------------|-------------------------------------|--|--|--|--|
| | 1 | Concept Mutual funds services Types of Mutual Funds Mutual Funds Marketing Users of MF Services and their behavioural profile | 5 | To understand the Types of Mutual Funds | Lecture Discussi on | Evaluation through: Test Open book | | | | |
| | 2 | Market segments for Mutual Funds – Managing Information for Mutual Funds services – | 5 | To know the Market segments for Mutual Funds | Lecture Discussi on | test. | | | | |
| | 3 | Marketing Mix for Mutual Funds services product mix promotional mix | 5 | To analyse the Marketing | Lecture Discussi | Formative assessment | | | | |

| price mix place mix | Mix for | on | |
|---------------------|----------|----|--|
| Portfolio services | Mutual | | |
| marketing in Indian | Funds | | |
| perspective | services | | |

| V | Portfol | Portfolio Services Marketing | | | | | | | | |
|---|---------|--|---|---|-----------------------|--------------------------------|--|--|--|--|
| | 1 | Concept Portfolio Management Services: The Portfolio Managers- | 5 | To know the characteristics of the Portfolio Managers | Lecture Discussion | Evaluation through: Test | | | | |
| | 2 | Market segmentation Information for Portfolio Decisions | 5 | To understand the Market segmentation | Lecture Discussion | Snap test. | | | | |
| | 3 | Marketing Mix product mix promotional mix pricing fee place mix Portfolio services marketing in Indian perspective | 5 | To analyse the Portfolio services marketing in Indian perspective | Lecture Discussion | Formative assessment | | | | |

Course instructor: Dr. R. Evalin Latha Signature of H.O.D: Ms.S.Merlin Vista

Name of the course: : Security Analysis and Portfolio Management

Subject Code: PA2041

| No. of Hours per Week | Credit | Total No. of Hours | Marks |
|-----------------------|--------|--------------------|-------|
| 6 | 4 | 90 | 100 |

Objectives

- 1. To explore the different avenues of investment.
- 2. To equip the students with the knowledge of security analysis and portfolio management.

| CO NO. | Course Outcomes | PSO | CL |
|--------|---|-----|----|
| CO-1 | Understand the different avenues of investment | 3 | U |
| CO-2 | Analyze the Fundamental Security Analysis | 3 | An |
| CO-3 | Analyze the technical analysis | 3 | An |
| CO-4 | Discuss the principles and policies of portfolio management | 3 | U |
| CO-5 | Evaluate the portfolio management theory | 3 | E |

Modules

| Unit | Section | Topics | Lecture hours | Learning outcome | Pedagogy | Assessment/ Evaluation |
|------|---------|--|------------------|---------------------------------------|----------|---------------------------|
| ī | Introdu | ction to Investment | nours | outcome | | Evaluation |
| | 1 | Meaning And Definition - | 4 | To understand | Lecture | Evaluation through: |
| | | Classification— Speculation— Distinction Between | | the concept of speculation & | | Test |
| | | Investment and – Securities Market | | securities market. | | Asking questions |
| | 2 | Gambling–Factors Favouring | 5 | To know the causes | Lecture | |

| | Investment— | | gambling | Discussion | |
|---|----------------------------------|---|----------------|------------|------------|
| | Essential Features of Investment | | and essentials | | Quiz |
| | Programme | | of | | Quiz |
| | | | investment | | |
| | | | programme | | |
| 3 | SpeculationProcess | 2 | To gain | Lecture | Online |
| | of Investment | | knowledge | | assignment |
| | Investment | | about | | |
| | Avenues | | speculation | | |
| | | | and process | | Formative |
| | | | of | | assessment |
| | | | investment. | | |
| 4 | Relationship | 2 | To know | Lecture | |
| | Between New | | the | with PPT. | |
| | Issue Market And | | relationship | | |
| | Stock Exchange | | between | | |
| | Market | | new issue | | |
| | | | market and | | |
| | | | stock | | |
| | | | exchange | | |
| | | | market | | |

| II | Fundamer | ntal Security Analysis | Fundamental Security Analysis | | | | | | | |
|----|----------|---|-------------------------------|---|-------------------|------------------------------------|--|--|--|--|
| | 1 | Approaches to Security Analysis – Fundamental Analysis | 2 | To know about approaches of security analysis and fundamental analysis | Lecture | Evaluation through: Test Open book | | | | |
| | 2 | Economic Analysis – Factors Affecting the Investment | 4 | Get thorough knowledge regarding economic analysis and factors affecting the investment | Lecture with PPT. | test. Quiz Online assignment | | | | |

| 3 | Industry Analysis | 5 | To gain | Lecture | |
|---|-------------------|---|--|------------|------------|
| | - Factors | | knowledge | | Formative |
| | Influencing the | | about the | Discussion | assessment |
| | Growth of | | industrial | | |
| | Industry – | | analysis | | |
| | CompanyAnalysis | | , and the second | | |
| 4 | Marketing – | 3 | То | Lecture | |
| | Accounting | | understand | with PPT. | |
| | Policies – | | the | | |
| | Profitability – | | marketing, | | |
| | Dividend Policy | | Accounting | | |
| | | | Policies, | | |
| | | | Profitability | | |
| | | | and | | |
| | | | Dividend | | |
| | | | Policy | | |
| 5 | Capital Structure | 2 | To evaluate | Lecture | |
| | Operating | | the capital | | |
| | Efficiency – | | structure. | Discussion | |
| | Management – | | | | |
| | Analysis of | | | | |
| | Financial | | | | |
| | Statement | | | | |
| | | | | | |

| III | Technica | Technical Analysis | | | | | | | | |
|-----|----------|--|---|--|-----------------------|---------------------|--|--|--|--|
| | 1 | Basic Assumptions of Technical Analysis | 3 | To know the assumptions of technical analysis | Lecture | Evaluation through: | | | | |
| | 2 | Differences Between Technical Analysis and Fundamental Analysis | 5 | CompareTechnical Analysis and Fundamental Analysis. | Lecture with PPT. | Snap test. | | | | |
| | 3 | Theories, Techniques, Methods of Movements of Stock Prices | 5 | To understand the methods of movements of stock prices | Lecture Discussion | Quiz | | | | |

| 4 | Types of Charts | 2 | To know the types | Lecture | |
|---|-----------------|---|-------------------|-----------|------------|
| | | | of charts | with PPT. | Formative |
| | | | | | assessment |
| | | | | | |
| | | | | | |
| | | | | | |

| IV | Portfolio Management: | | | | | | | | |
|----|-----------------------|---|---|--|----------------------------|-------------------------------------|--|--|--|
| | 1 | Meaning of Portfolio Management – Definition Portfolio Management Process | 4 | To understand the meaning and process of portfolio management | Seminar | Evaluation through: Test Open book | | | |
| | 2 | Factors Contributing to Portfolio Management | 5 | To know theFactors Contributing to Portfolio Management | Seminar through PPT. | test. | | | |
| | 3 | Principles of Portfolio Management – Policies of Portfolio Management | 5 | To understand the principles and policies of portfolio management | Seminar through PPT. | Formative assessment | | | |
| | 4 | Problems in Portfolio Management. | 2 | To find out the problems in portfolio management. | Seminar | | | | |

| V | Po | ortfolio Management Theory: | | | | |
|---|----|---|---|---|-------------|------------------------------------|
| | 1 | Introduction–MarkowitzModelAssumptions–Features–Sharpe'sPortfolioModel -Assumptions | 4 | To know assumptions of Markowitz model & Sharpe's model | Semina r | Evaluatio n through: Test |

| 2 | Assumptions—Risk Return in Sharpe Model — Capital Asset Pricing Model Assumptions | 3 | To know assumptions of Risk Return in Sharpe Model and Capital Asset Pricing Model - model. | Semina r throug h PPT. | Snap test. |
|---|---|---|--|---------------------------------|------------------------|
| 3 | Determinants of Expected Returns – Limitations of Capital Asset Pricing Model— Arbitrage | 3 | To analyse the Determina nts of Expected Returns, Limitations of Capital Asset Pricing Model and Arbitrage | Semina r throug h PPT. | Formativ e assessme nt |
| 4 | Pricing Theory – Factor Model in Arbitrage Pricing Theory Model – Capital Asset PricingModelVsArbitragePricingTheory— EmpiricalTestingofArbitragePricingTheory Model. | 3 | To study about the pricing theory model. | Semina r | |

Semester IV

Core XIII: Indirect Taxation

Course Code: PA2042

| No. of Hours per Week | Credit | Total no. of Hours | Marks |
|-----------------------|--------|--------------------|-------|
| 6 | 5 | 90 | 100 |

- **Objectives:** 1. To enable the students to understand the basic indirect taxation system prevailing in India.
 - **2.** To provide the students about the knowledge on the principles and provisions of GST and Customs Law.

Total contact hours - 90 (including lecture, assignment and tests)

| CO No. | Upon completion of this course the students will be able to : | PSO addressed | CL |
|--------|--|------------------|----|
| CO-1 | Understand the basic concepts of indirect tax | PSO 2 | U |
| CO-2 | understand the features and types of goods and service tax | PSO 2 | U |
| CO-3 | Explain the GST registration procedure | PSO 2 | U |
| CO-4 | Discuss the SWOC Analysis of GST | PSO 2 | U |
| CO-5 | get an insight about the basic concepts of customs law | PSO 2 | R |
| CO-6 | explain the types, inclusions and exclusions under customs law | PSO 2 | R |

| Unit | Sec tio n | Topics | Lecture hours | Learning outcome | Pedagogy | Assessment/Evaluat ion |
|-------|-----------------|----------------------|------------------|---------------------|----------|------------------------|
| Intro | ductio | on to Indirect Taxes | | | | |

| I | Meaning and Special features | 1 | understand the meaning and the features of indirect taxes | Lecture method | C IA -I Class Test Assignment- I |
|------|--|---|---|-------------------------------|--|
| | Types:GoodsandServic esTax, SalesTax, Service Tax, Value Added Tax, Custom Duty, Octroi Tax, Excise Duty,Merits and Demerits | 3 | To understand the types of indirect taxes | Lecture method | |
| | Major reforms in indirect taxation inIndia and Direct Tax Vs Indirect Tax. | 2 | To study the major reforms of indirect taxation | Lecture method with PPT | |
| Good | s and Service Tax -I | | | | |
| II | Introduction to Goods and Service Tax Act 2016, Meaning, Definition, Objectives and Major features of GST | 2 | understand the features of GST | Lecture method with PPT | |
| | Dimensions, Application, Benefits and Administration of GST | 2 | Explain the applications of GST | Lecture method | CIA Test -I Assignment II Asking Questions |
| | VAT and Indirect Taxes vs. GST | 1 | Explain the differences between VAT and Indirect Taxes vs. GST | Lecture method with PPT | Seminar |
| | Advantages, Disadvantages of GST | 2 | Understand the | Lecture method | |

| | Difference between | | Advantages | | |
|--------|--------------------------------------|--------------|-------------------------|----------------|-----------------------------|
| | present tax structure | | and | | |
| | and GST. | | Disadvantage | | |
| | | | s of GST | | |
| | | | | | |
| | | loods and S | Service Tax –II | | |
| | Strengths, Weaknesses, | loous and S | Understand | Lecture | |
| | Opportunities and | 4 | the analysis | method | |
| | Challenges (SWOC) | | of GST | linetinou | |
| | Analysis in India | | | | |
| III | | | | | |
| | Types of GST: Central | | Understand | Lecture | |
| | GST, State GST, | 4 | the types of | method | CIA Test –II |
| | Integrated GST and | | GST | and PPT | Quiz |
| | Union Territory GST | | | | Open Book Test |
| | | | | | Asking Questions Seminar |
| - | Impact of GST on | 4 | Evaluate the | Lecture | |
| | Central and State | | impacts of | method | |
| | Government, Effects of | | GST | | |
| | GST on Indian | | | | |
| | Economic Growth and | | | | |
| | Industry wise Impact of | | | | |
| | GST in India. | lawriae Torr | Registration Pi | | |
| | GST Registration | ervice rax | Understand | Lecture | 1 |
| | procedure | 2 | the procedure | method | |
| | procedure | 2 | for GST | with PPT | |
| | | | registration | Within | CIA Test -II |
| | | | | | Problems Solving |
| IV | Tax invoice, GST rates | 4 | comprehend | Lecture | methods (Minimum - |
| | for Goods and Services, | | the tax rates | method | 10 and Maximum - |
| | Payment of Tax and | | and ITC | | 20) |
| | Input Tax Credit (ITC) | | Eventain 4h a | Lastrina | <u> </u> |
| | Returns, Types of returns, Due date, | 4 | Explain the returns and | Lecture method | |
| | Penalty and GST on e- | • | its types | meulou | |
| | commerce | | 165 types | | |
| | | | | | |
| | Problems on Goods and | | calculate the | Problem | 1 |
| | Services. | 6 | problems on | Solving | |
| | | | GST | with | |
| | | | | | |
| Custor | ms Act 1962 | | | | |
| Custor | 115 ACt 1704 | | | | |

| | Nature of customs duty and Taxable event | 2 | Explain the nature of customs duty and taxable event | Lecture method with PPT | |
|---|---|----|---|-------------------------------|--|
| V | Territorial waters of India and Indian Customs waters | 2 | Understand the territorial waters and Indian customs water | Lecture method | CIA Test -II |
| | Types of Customs Duty, Customs value, Inclusions and Exclusions | 4 | Know the types of customs duty and the value | Lecture method | Assignment Problems Solving methods (minimum - 10 and Maximum - |
| | Problems on computation of customs value and duty | 10 | Calculate the assessable value and customs duty | Problem Solving | 20) |

Ms. A. Franklin Ragila

Ms. S. Merlin Vista

Course Instructor HOD

SemesterIV

Core XIV: Enterprise Resource Planning

CourseCode:PA2043

| Hours/Week | Credits | TotalHours | Marks |
|------------|---------|------------|-------|
| 6 | 5 | 90 | 100 |

Objectives:

- 1. To facilitate the students to understand about ERP and its related technologies
- 2. To enable the students to gather knowledge about Business modules

Course Outcome

| COs | Upon completion of this course the students | PSO | \mathbf{CL} |
|------|--|-----------|---------------|
| | will be able to: | Addressed | |
| CO-1 | understand the role of ERP in businesstransactions | | |
| | business processes. | 1 | U |
| | | | |
| CO-2 | Understand the risks and benefits of ERP. | 2 | U |
| CO-3 | Evaluate related technologies of ERP. | 2 | Е |
| CO-4 | Analyze the integration of ERP modules. | 5 | An |
| CO-5 | Analyze the ERP implementation lifecycle. | 5 | An |

Modules

| U ni t | Sect ion | Topics | Lect ure hou rs | Learning outcome | Peda gogy | Assess ment/ Evalua tion |
|--------------|-------------|------------------------|--------------------------|--------------------|--------------|-----------------------------------|
| I | Fram | eworkofERP | ı | T | T | T |
| | 1 | Business Functions and | 5 | To understand | Lectu | Evalua |
| | | Business Processes - | | Integrated | re | tion |
| | | Integrated Management | | Management | discus | throug |
| | | Information | | Information | sion | h: |
| | 2 | Business Modeling - | 5 | To know Integrated | Lectu | Short |
| | | Integrated Data Model. | | Data Model. | re | test |
| | | Business Processes: | | | discus | and |
| | | Major Business | | | sion | Oral |
| | | Processes. | | | with | test |
| | | | | | Intera | |
| | | | | | ction | Multipl |
| | 3 | IntroductiontoERP:Com | 5 | To understand ERP | Lectu | e |
| | | mon ERPMyths- | | | re, | choice |

| II | Risks | Reasonsforthe Growth of ERP Market-Advantages of ERP. | | | group discus sion | questio ns Open book test |
|---------|-------|---|--------|--|--|---|
| | 1 | People Issues – Process Risks - Technological Risks - Implementation Issues-Operation and Maintenance Issues- Unique Risks of ERP Projects | 5 | To understand Unique Risks of ERP Projects | Lectu re discus sion | Evalua tion throug h: Short test and |
| | 2 | Managing Risks on ERP Projects. Benefits of ERP: Information Integration - Reduction of Lead Time - On-Time Shipment -Reduction in Cycle Time - Improved Resource Utilization | 5 | To know the Benefits of ERP | Lectu re discus sion with Intera ction | Oral test Multipl e |
| | 3 | Better Customer Satisfaction - ImprovedSupplierPerfo rmance- IncreasedFlexibility- ReducedQualityCosts- BetterAnalysis and Planning Capabilities - Improved Information Accuracy and Decision MakingCapability- | 5 | To understand Benefits of ERP | | choice questio ns Assign ment |
| | | Useof LatestTechnology. | | | | Format ive assess ment |
| II I | | ERP and Related Techno | logies | | | |
| | 1 | BusinessProcessReengin eering(BPR) - BusinessIntelligence(BI) -BusinessAnalytics(BA) - Data Warehousing- Data Mining - On - Line Analytical Processing | 5 | To understand BusinessProcessReen gineering(BPR) | Lectu re discus sion with Intera ction | Evalua tion throug h: Short test and |

| | (OLAP) - Product | | | | Oral |
|---|---|---|---------------------------------|-------------|----------------|
| | LifeCycleManagement(P | | | | test |
| 2 | LM) | 5 | TD 1 4 1 | T 4 | |
| 2 | SupplyChainManageme nt(SCM)- | 3 | To understand SupplyChainManage | Lectu re | |
| | CustomerRelationshipM | | ment(SCM) | discus | |
| | anagement(CRM)- | | ment(SCIVI) | sion | Multipl |
| | GeographicInformationS | | | with | e |
| | ystems(GIS)- | | | Intera | choice |
| | IntranetsandExtranets | | | ction | questio |
| 3 | Advanced Technology | 5 | To understand | Lectu | ns |
| | and ERP Security: | | Advanced | re, | |
| | Technological | | Technology and ERP | group | |
| | Advancements - | | Security | discus | A: |
| | Computer Crimes -ERP | | | sion | Assign ment |
| | and Security -Computer Security -Crimeand | | | | mem |
| | Security -Crimeand Security. | | | | |
| | Security. | | | | |
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| IV | | ERPMarketPlace: | | | | |
|----|---|--|---|---|--|---|
| | 1 | Market Overview-ERP Market Tiers. Business Modules o f an ERP Package | 5 | To know in detail ERP Market Tiers | Lectu re discus sion with PPT illustr ation | Evalua tion throug h: Short test and Oral |
| | 2 | Functional Modules of ERP Software: Financial Module – Manufacturing Module- HR Module– Material Management | 5 | To know the Functional Modules of ERP Software | Lectu re discus sion with Intera | test Multipl |

| | | Module | | | ction | e |
|---|-----|--|---|---|--|--|
| | 3 | Production Planning Module - Plant Maintenance Module - PurchasingModu le-Marketing Module -Sales and Distribution Module. | 5 | To know the Functional Modules of ERP Software | Lectu re, group discus sion | choice questions Assignment Formative assessment |
| | | | | | | Semina r |
| V | ERP | Implementation | ı | T | 1 | |
| | 1 | Benefits of Implementing ERP - Implementation Challenges. ERP Implementation Life Cycle: Objectives of ERP Implementation | 5 | To know the Benefits of Implementing ERP | Lectu re discus sion with PPT illustr ation | Evalua tion throug h: Short test and Oral |
| | 2 | Different Phases of ERP Implementation- Reasons for ERP Implementation Failure | 5 | To understand - Reasons for ERP Implementation Failure | Lectu re discus sion | test |
| | 3 | ERP Package Selection: ERP Package Evaluation and Selection —The Selection Process-ERP Packages: Make orBuy. | 5 | To know ERP Package Evaluation and Selection | Lectu re discus sion | Multipl e choice questio ns |
| | | | | | | Assign ment |

| | | | Format ive assess ment |
|--|--|--|------------------------|
| | | | Semina r |

Course instructor: Dr. P.M. Sirumalar Rajam

Head of the Department: Ms. S. Merlin Vista

SemesterIV

Core XV: Strategic Marketing Management

CourseCode:PA2044

| Hours/Week | Credits | TotalHours | Marks |
|------------|---------|------------|-------|
| 6 | 4 | 90 | 100 |

Objectives:

- 1. To familiarize students with the process and issues of strategic marketing
- 2. To enable students to be able to analyze Product Life Cycle Management Strategies

Course Outcome

| COs | Upon completion of this course the | PSO | \mathbf{CL} |
|------|--|-----------|---------------|
| | Students will be able to: | Addressed | |
| CO-1 | Understand the role of Strategy | 1 | U |
| | Marketing management. | | |
| CO-2 | Understand the Strategic Marketing Factors | 3 | U |
| CO-3 | Evaluate strategic relevance of | 3 | Е |
| | MarketingSegmentation | | |
| CO-4 | analyzetheStrategiesforMarketLeadersan | 4 | An |
| | dchallengers. | | |
| CO-5 | analyzetheStrategicServiceManagement. | 3 | An |

Modules

| Unit | Section | Topics | Lecture hours | Learning outcome | Pedagogy | Assessment/ Evaluation | | | |
|------|---------------------------------|---|------------------|---|-------------------------------------|--------------------------------------|--|--|--|
| I | Strategic Marketing Management: | | | | | | | | |
| | 1 | Meaning-Characteristics-The Strategic Marketing Plan-Scope | 5 | To understand StrategicMarketingPlan | Lecture discussion | Evaluation through: | | | |
| | 2 | Information Technology and StrategicMarketingManagement- MarketingStrategyFormulation- EnvironmentalScanning | 5 | To know Information Technology | Lecture discussion with Interaction | Short test and Oral test | | | |
| | 3 | Marketing Strategy-The Process of Marketing Strategy Implementation. | 5 | To understand Marketing Strategy | Lecture, group discussion | Multiple choice questions Open book | | | |

| | | | | | | test |
|-----|----------|---|---------|--|--|------------------------------------|
| II | Ctwatagi | a Mankating Factors for Crowth | | | | |
| 11 | 1 | Strategic Marketing Factors - Strategic Marketing Planning - Marketing Communications(MARCOMs) | 5 | To understand Strategic Marketing Factors | Lecture discussion | Evaluation through: Short test and |
| | 2 | MarketPositioning— ProductPricing— BrandManagement— WinningCompetitors | 5 | To know the Market Positioning | Lecture discussion with Interaction | Oral test |
| | 3 | Strategic Marketing Research – Product Life Cycle Management – Sales force Management. | 5 | To understand Strategic Marketing Research | | Multiple choice questions |
| | | | | | | Assignment |
| | | | | | | Formative assessment |
| III | M | odern Market Segmentation and | Pricing | | | |
| | 1 | Market Segmentation – Needs- Approaches – Common Bases – Features of Segments – The Segmentation Process | 5 | To understand Market Segmentation – Needs- Approaches | Lecture discussion with Interaction | Evaluation through: Short test and |
| | 2 | Competitive forces and Segmentation – Firm positioning for Mass Marketing Firms | 5 | To understand Competitive forces and Segmentation | Lecture discussion with Interaction | Oral test |
| | 3 | The Ten Commandments for Perfect Positioning — Strategic Marketing Pricing-Process. | 5 | To understand Ten Commandments for Perfect Positioning | Lecture, group discussion | Multiple choice questions |
| | | | | | | Assignment |

| | | | | | | Formative |
|-----|-----------|---|---|---------------------------------------|----------------|---------------|
| | | | | | | assessment |
| | | | | | | assessificine |
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| | | | | | | |
| | | | | | | Seminar |
| IV | New Pro | oduct Strategies | | | | |
| - 1 | 1 | New Product Strategies – | 5 | To know in detail New | Lecture | Evaluation |
| | | Decision to Develop a New | | Product Strategies | discussion | through: |
| | | Product – Idea Generation – | | | with PPT | Short test |
| | | Product Development | | | illustration | and |
| | 2 | Different New Product | 5 | To know Different | Lecture | Oral test |
| | | Strategies | | New Product Strategies | discussion | |
| | | | | | with | |
| | 3 | Stratagies for Montret | 5 | To know Stratogica for | Interaction | |
| | 3 | Strategies for Market Leaders-Strategies for | 3 | To know Strategies for Market Leaders | Lecture, group | Multiple |
| | | Market Challengers— | | Warket Leaders | discussion | choice |
| | | Niche Marketing | | | discussion | questions |
| | | Strategy. | | | | 1 |
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| | | | | | | Assignment |
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| | | | | | | Formative |
| | | | | | | assessment |
| | | | | | | |
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| | | | | | | Seminar |
| V | Strategie | c Service Management | | | | |
| | 1 | Strategic Service Management – | 5 | To know Strategic | Lecture | Evaluation |
| | | Meaning – Elements – Service | | Service Management | discussion | through: |
| | | Knowledge Management – | | | with PPT | Short test |
| | 2 | Service Parts Management | 5 | T110 | illustration | and |
| | 2 | Service Price Management - | 5 | To understand Service | Lecture | Oral test |
| | | Service Personnel Management | | Price Management | discussion | |
| | | -Customer Relationship | | | | |
| | | Management Today | | | 1 | |

| 3 | Needs – Customer relationship in Effective Marketing– Customer Relationship Strategies | 5 | To know Customer relationship in Effective Marketing | Lecture discussion | Multiple choice questions |
|---|---|---|--|--------------------|---------------------------------|
| | | | | | Assignment |
| | | | | | Formative assessment |
| | | | | | Seminar |

Course instructor: Dr. R. Evalin Latha

Head of the Department: Ms. S. Merlin Vista

Semester IV

Elective IV: (a) Human Resource Development

Course Code: PA2045

| Hours /Week | Credits | Total Hours | Marks |
|-------------|---------|-------------|-------|
| 6 | 4 | 90 | 100 |

Objectives:

- 1. To understand the conceptual frame work of Human Resource Development.
- 2. To help the students to analyze and evaluate the system of human resourceDevelopment system

Course Outcome

| COs | Upon completion of this course the students will be able to : | PSO Addressed | CL |
|------|--|------------------|----|
| CO-1 | understand the concept and significance of human resource management | 3 | U |
| CO-2 | discuss the executive development and organizational development | 3 | U |
| CO-3 | describe the Competency based human resource management | 3 | An |
| CO-4 | understand the work life of employees and talent management | 3 | U |
| CO-5 | analyse the human resource information system | 3 | U |

Modules

| Unit | Section | Topics | Lecture hours | Learning outcome | Pedagogy | Assessment/ Evaluation |
|------|---------|--------------------------|------------------|------------------|----------|---------------------------|
| Ι | E | volution and Development | of HRD | | | |

| | 1 | Meaning and definition of Human Resource Management, | 3 | To gain more knowledge about the concepts of Human Resource management | Lecture discussion | Evaluation through: Short test and Oral test |
|----|----------|---|-------------|---|--|---|
| | 2 | Difference between Personnel management and human resource management | 2 | To understand the Difference between Personnel management and human resource management | Lecture discussion with Interaction | Multiple choice questions |
| | 3 | Evolution and Development of HRM– HRM in India: | 3 | To discuss about the HRM in India | Lecture, group discussion | Asking questions |
| | 4 | An Overview – Recent trends in HRM Practices | 4 | To gain more knowledg e about the of HRM Practices | Lecture discussion | Quiz |
| II | Executiv | ve Development and Organi | isational D | evelopment | | |
| | 1 | Importance of Executive development – Process– Methods – Reasons for failure of Executive Development | 4 | To explain the Process Methods Reasons for failure of Executive Development | Lecture discussion | Evaluation through Short test and Oral test |
| | 2 | Organisational development–Definition and Characteristics- Methods of Organisation Development | 4 | To understand the Definition and Characteristics Organisational development | Lecture discussion with PPT | Multiple choice questions |

| | 3 | Models of Organisation Development Factors influencing choice of and Organisation Development Intervention | 4 | To gain knowledge about Factors influencing choice of and Organisation Development | Lecture discussion | Formative assessment |
|-----|--------|--|-----------|--|--|---|
| III | Co | ompetency based Human R | esource M | anagement | | |
| | 1 | Introduction— Competency—Difference between competence and competency | 4 | To understand the Difference between competence and competency | Discussion with PPT | Evaluation through: Short test and Oral test |
| | 2 | Competence Frame work - Competence models - Competency mapping | 4 | To study about the Competence models – Competency mapping | Lecture discussion | Multiple choice questions Assignment |
| | 3 | Competenc e base Human Resource Processes | 4 | To discuss the Competence base Human Resource Processes | Lecture discussion | Formative assessment |
| IV | Work-L | ife Balance Management a | nd Talent | Management: | | |
| | 1 | Wok -Life balance – Factors causing work life balance – | 5 | To gain more knowledge about Wok Life balance | Lecture discussion with Interaction | Evaluation through: Short test and Oral test |

| | 2 | Consequences of work life balance Benefits of work life balance | 2 | To discuss about Consequences and benefit of work life balance | Lecture discussion with PPT | Multiple choice questions |
|---|----|---|-----------|---|--|---|
| | 3 | Talent Management: Objectives- Drivers- Importance- Benefits Talent management process | 5 | To discuss Objectives, Drivers, Importance, Benefits Talent management | Lecture discussion with Interaction | Formative assessment |
| | | | | | | Quiz |
| | | Talent management tips in HR Professionals – Problems of talent Management in India—Time Management. | | To explain the Talent management tips in HR Professionals | Lecture discussion with PPT | Multiple choice questions |
| | | | | | | Formative assessment |
| | | | | | | Quiz |
| V | Hı | uman Resource Information | n System: | | | |
| | 1 | Human Resource Information System: Definition and meaning – Need, Objectives,Advantages and Disadvantages | 5 | To understand Definition and meaning – Need, Objectives,Advan tages and Disadvantages Human Resource Information System | Lecture discussion with PPT | Evaluation through: Short test and Oral test Multiple choice questions |
| | 2 | Users of Human Resource Information System – DesigningHumanResourc eInformationSystem: | 4 | To discuss the Users of Human Resource Information System | Lecture discussion with Interaction | Assignment |

| 3 | Computeri | 3 | To gain more | Lecture | |
|---|------------|---|-----------------|-------------|-----|
| | zed Human | | knowledge about | discussion | Fo |
| | Resource | | the | with | rm |
| | Informatio | | Computerized | Interaction | ati |
| | n System- | | Human Resource | | ve |
| | Personneli | | Information | | as |
| | nventory | | System | | se |
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Course Instructor: S. Jameela Head of the Department: S. Merlin Vista